



Secure Storage Facility Checklist

When you're choosing where to store your belongings, not all storage facilities are equal. While one might be cheap or convenient, it might not offer the protection you actually need. If you're putting anything into storage – especially for the long term – you should use this secure storage facility checklist to assess the site's safety, reliability, and suitability. Whether you're storing business records, furniture, heirlooms or electronics, security and cleanliness matter.

This checklist covers the essentials you need to evaluate any storage facility and helps make sure you're not missing a key feature that could later cost you in lost or damaged property.

1. Physical Security Measures

Start with the basics. A good storage site needs solid external security to deter intruders and give you peace of mind.



24/7 CCTV Surveillance

Every entrance and corridor should be covered.



Well-lit exterior and interior areas

Form a dedicated team led by a project manager to oversee the relocation. Darkness invites crime and increases risk of accidents.



Perimeter fencing and controlled site access

The grounds should be clearly secured from the public



Secure gates with electronic access

Systems like keypad codes, access cards or fobs prevent unauthorised entry.



On-site security staff or remote monitoring

Someone should be monitoring activity or responding to alerts.



2. Unit-Level Security

Even if the facility's secure, each individual storage unit should have its own protections. Here's what to look for:



Individual alarms on each unit

Having each unit with its own alarm provides better deters intruders



High-quality locks

Avoid any provider that relies on basic padlocks; facility-issued cylinder locks or lockboxes are better.



Tamper-evident locking mechanisms

These locks show clear signs if someone has tried to force entry, helping you spot access attempts



No visible signs of past tampering

Check that the unit door, lock and frame show no dents, scratches or marks, which could indicate a previous break-in or attempted tampering.

3. Environmental Protection

A secure storage unit is no use if the environment inside damages your belongings. Clean, dry storage is key.



Clean and dry units

Units should be free from damp, mould and odours.



On-site security staff or remote monitoring

Someone should be monitoring activity or responding to alerts.



Pest control and clean facility standards maintained

A dirty unit means that it's compromised and could damage your possessions.



Flood and water-damage protection

Look for well-maintained roofs, guttering and elevated units.

Properly maintained units that are dry and well-sealed can prevent storage-related damage.

4. Operational Transparency

You don't want hidden fees, poor service, or vague terms when it comes to storing your property. Look for:



Clear rental terms



Transparent pricing with no hidden fees



Insurance offered or accepted



Strong customer reviews

Platforms like Google or [Trustpilot](#) are good places to check

5. Customer Access & Support

If you need to access your items at short notice or you need help, the facility should be ready to support you. Here's what to check:



Extended hours or 24/7 access



Friendly, helpful on-site staff



Access to moving trolleys or packing support



Emergency assistance contact details available

6. Additional Considerations

These final items can make your experience easier and signal how well the business is run overall.



On-site packing materials and supplies

Availability of boxes, bubble wrap, tape and other essentials make packing and moving more convenient.



Unit size options, appropriate for your needs

With prices based on volume to avoid unnecessary storage charges.



Contracts suitable for long-term storage

e.g. flexible terms or discounts

What This Checklist Tells You

If a storage facility doesn't meet the standards on this list, it's worth thinking twice before committing. Cheap or convenient options often cut corners on maintenance and security – and the risks usually outweigh the savings. You're storing your personal or business belongings in someone else's care; make sure they're up to the job.

Why Choose Doree Bonner International For All Your Storage Needs

At Doree Bonner International, we offer secure storage in clean and dry units located across the UK, backed by decades of experience in professional removals and storage. Our storage facilities are fitted with 24/7 monitored CCTV, secure access controls, pest protection, and high facility cleanliness standards. We cater to short- and long-term storage needs, with contract flexibility and around-the-clock customer support.

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